COVID-19 GLOBAL PANDEMIC

UPDATE AS OF WEDNESDAY, MARCH 18, 2020

City Hall doors will be locked until further notice.

The World Health Organization has declared that the Covid-19 virus is a global pandemic. This administration takes the health and safety of our citizens and City employees very seriously. For this reason and until it is determined that it is no longer required, we are implementing temporary changes to the way we will conduct business. Our goal is to have as little disruption as possible in the service we provide to the citizens of Bartlett.

City offices will continue to provide excellent service to all of our citizens. We are encouraging you to call or email. If it is something that absolutely cannot be resolved via phone or email, please call to make an appointment. This policy will remain in effect until it is determined that it is no longer necessary.

I encourage citizens to use the City’s online payment options at www.cityofbartlett.org to make payments for Bartlett water bills, traffic citations and tax bills. If that is not possible, mail a check or money order instead of cash to: 6400 Stage Rd., Bartlett, TN 38134. For new water service, or to avoid late fees on water bills, please call prior to due date to discuss further options: (901) 385-5585. You may drop your Bartlett water bill payment or tax payment in the night drop mailbox in the parking lot at City Hall. It is located directly in front of the building. Please clearly mark on the outside of your envelope which department it is intended for. Please do not put traffic citation payments in the drop box.

Our hope is that we will soon be back to business as usual so we appreciate your cooperation until that time.